CONNECTIONS



Efficient Product Marketplace

Looking to save money on your bill? Upgrade your high energy use appliances by shopping the LADWP Efficient Product Marketplace today!



LADWP customers can research, compare, and purchase energy efficient LED light bulbs, window air conditioners, smart thermostats, advanced power strips, and more through the Marketplace. The website

includes information about eligible products, retailers, pricing and available rebate amounts. Purchases must be made through the website and rebates are provided via a prepaid LADWP gift card that can be used anywhere Visa credit cards are accepted. Visit www.ladwp.enervee.com to verify eligibility.

PROTECT YOURSELF AGAINST SCAMMERS

What You Need to Know

LADWP will NEVER call customers asking for payment over the phone with a credit or prepaid card.



If someone calls demanding you to make a payment immediately, otherwise your service will be disconnected, HANG UP and call 1-800-DIAL-DWP.

If someone calls and pressures you to share your personal information, HANG UP and call us at 1-800-DIAL-DWP (1-800-342-5397).

Never allow anyone claiming to be with LADWP into your home unless you scheduled an appointment or reported a utility problem. Always ask for identification and call us to verify their employment.

Help spread the word about scammers by talking with elderly neighbors, friends and family so they don't become victims.

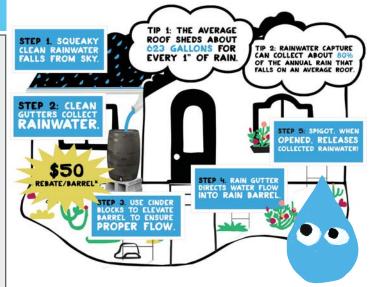
KEEP LANDSCAPE MAINTENANCE COSTS LOW BY USING RAINWATER!

Did you know the average roof sheds about 623 gallons of rainwater for every inch of rain? Now's a great time to purchase and install rain barrels or cisterns before the rainy season returns.

Rain Barrel Rebate - up to \$50 per rain barrel (*limit 2 per water service)

Cistern Rebate - up to \$500 per cistern

More rebates at MyLADWP.com



Trouble Paying Your Bill?

LADWP Offers Payment Plans to Help

Options

30% Down

+ 3 Months

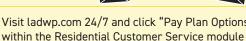


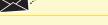
50% Down

+ 4 Months



Brief Payment Extension









Call 1-800-DIAL-DWP, M-F 7am-7pm + Sat



7am-2pm, and speak to a Customer Service Representative

Customers must meet eligibility requirements to enroll. Please visit ladwp.com or call 1-800-DIAL-DWP for program details.

Join us on social media!













@LADWP LADWP1 LADWP1