

Resolve to Go Paperless in 2017!



- Receive bill notifications via email, without delay
- View and pay bills online
- Reduce paper clutter
- Help decrease the environmental impact from printing paper bills
- Access informative newsletters online

Sign up today at www.ladwp.com/paperless

JOIN US ON SOCIAL MEDIA



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RAIN OR SHINE SAVE THE DROP ALL THE TIME

Rain

Take advantage of our rain barrel & cistern rebates, turn off sprinklers after rain.

Shine

Ca\$h in your lawn, water twice weekly max, fix leaks.



More tips: www.SaveTheDropLA.org



AVOID GETTING PHONE SCAMMED



Keeping our customers safe is important to us, which is why it is vital that you know how to protect yourself against scammers.

What Scammers Do

Scammers often use fear and intimidation to swindle you out of your money. In a typical phone scam, an individual calls and demands that you make a payment immediately, otherwise your service will be disconnected.

What You Need to Know

We will never require customers to make payments with a credit or prepaid card, and we do not make outbound calls asking for a customer's credit card information. We NEVER take payments over the telephone with a live operator.

What You Should Do

Stay calm and do your research. If you receive a call from someone claiming to be from LADWP and you feel pressured to make an immediate payment or to share your personal information, hang up the phone and call us at 1-800-DIAL-DWP (1-800-342-5397) to discuss your account. Or you can log onto and view your account at www.ladwp.com.

Also, beware of the door-to-door approach. Never allow anyone into your home to check electrical wiring, water or natural gas pipes, or your appliances unless you scheduled an appointment or reported a utility problem. Always ask utility employees for proper identification.

Spread the Word!

Inform others. Share this information with family, friends, neighbors, and co-workers so they do not become victims. The elderly are common victims of scammers, but anyone who pays a utility bill is a potential victim.

SAVE ENERGY LA



Refrigerator Recycling Program

That old secondary fridge in your garage wastes energy and money. With LADWP's free Refrigerator Recycling Program, you can retire it for good. Save up to \$150 a year in electric costs and get a \$50 rebate too. We'll pick it up and recycle at no charge.

Schedule your pick-up today.

(800) 246-0441 www.ladwp.com/retire