



EZ-SAVE Program, formerly known as Low Income Discount Program, provides a bill discount on electricity and sewer services to income-qualified residential customers.

How to Apply:

1. Confirm you are eligible at ladwp.com/EZSAVE.
 - a. **No Proof of Income Needed**
New applicants and those recertifying their enrollment do not need to provide proof of income. However, if your application is approved and you are enrolled, you may be required to verify your eligibility in the future.
 - b. **LADWP Customer of Record Name**
The applicant must be the customer of record on the LADWP account, cannot be claimed as a dependent on another person's Income Tax Return, and the account must be the customer's permanent, primary residence. LADWP requires applicants to recertify every three years or earlier upon request.
 - c. **Income Defined**
"Income" shall be defined as the combined gross income, whether taxable or non-taxable, of all persons who live in the household, which includes but is not limited to: the total income from salaries, wages, child support, alimony, Temporary Assistance for Needy Families, Social Security benefits, spousal support payments, veteran benefits, disability, unemployment, retirement, cash, tips, public assistance, food stamps, and all employment-related non-cash income.
2. Fill out this application and mail or fax it to us.
 - a. Fax: (213) 241-1465
 - b. Mail: LADWP
EZ-SAVE Program, P.O. Box 515407
Los Angeles, CA 90051-6707
3. If you prefer to apply online, visit ladwp.com/EZSAVE to submit an application.
 - a. To apply online, customers must have an LADWP online account. To create an online account, register at ladwp.com/OnlineRegistration with your Account Number and the 4 digit account Access Code.
 - b. The Access Code may be the last four (4) digits of the primary account holder's Social Security Number, the last four (4) digits of the Federal Tax ID associated with this account, or the primary account holder's Personal Identification Number.

Questions?

For more information call: 1-800-DIAL-DWP (1-800-342-5397).

Hearing/Speech Impaired call: 1-800-HEAR-DWP (1-800-432-7397)

The hours for both numbers are:

Monday – Friday: 7:00 a.m. - 7:00 p.m.

Saturdays: 7:00 a.m. - 2:00 p.m.

For further hearing and speech impaired assistance in English and Spanish call California Relay Service (ddtp.cpuc.ca.gov/relay.aspx) at 7-1-1. They offer Voice Carry Over (VCO), Speech-to-Speech (STS) and many other options.